



OMAR BAKR

ENTREPRENEUR

My objective is to be part of a funded startup where my entrepreneurial & analytical thinking, people skills and experience in management, problem-solving, customer support & services will help increase productivity & revenues.



PERSONAL DETAILS

- Date of Birth Rotterdam, 04 August 1978
- Nationality Dutch / Egyptian
- Current City Helsinki & Rauma
- Languages English (Bilingual)
Dutch (Bilingual)
Spanish (Proficient)



OVERALL EXPERIENCES & SKILLS

- Leadership & Management Positions 10 years
- Tourism Industry 11 years
- IT Industry (freelance) 15 years
- Customer Services & Support 16 years
- Entrepreneurial & Analytical Thinking
- Process Efficiency & Problem Solving
- Interpersonal Abilities
- Dedicated & Flexible
- Fast Learner & IT Literate



EDUCATION

- Life** 1978-Still
Netherlands/Spain/USA/Finland
- R'dams Montesorri Lyceum** 1990-1996
High School



IT SKILLS

- Microsoft Word / Excel ■■■■■
- Adobe Photoshop ■■■■■
- Home/Small Office Setup & Support ■■■■■
- CMS Setup, Hosting, Maintenance ■■■■■



PROFESSIONAL EXPERIENCE

- IDNZ (I Dance)**
Founder / Teacher 2011-Present
Teaching Latin Dances (Salsa, Cha Cha, Bachata) at IDNZ Helsinki (www.idnz.org/helsinki). Building a Latin Dance community, organizing social parties and organizing the Helsinki AfroLatin Flow Festival (www.afrolatinflow.com).
- Bizzall / BizzallMedia**
Founder 2007-Present
Working on some of my own projects, one for which I lived in the SF bay area for 3 months, attending Entrepreneurship seminars at Stanford, angel, vc & startup events. Also providing IT & Graphic Design services.
- Harding Bros. UK**
Retail Manager 2005-2007
Asst. Retail Management 2004-2005
Duty Free Retail Management onboard 3*-5* cruise lines managing & training sales teams of up to 22 persons from different nationalities & cultures, dealing with luxury brands nad ensuring high standards of customer service.
- Digitalseas International**
Internet Café Manager 2001-2003
Running & promoting the onboard internet café on various cruiselines. Customer service and complaints handling.
- IT Consultant**
Freelance 1997-2007
IT Consultant for private customers and small businesses on the Costa Blanca, Spain.
- CBM Vacation Options**
Reception Manager 1997-2000
Holiday resorts on the Costa Blanca, Spain. Guest services and complaints handling, HR, recruitment, training and management of international reception staff in busy resorts.



INTERESTS / HOBBIES

Music, dance, travel, startups, entrepreneurship, web/mobile apps, video games

